



State Regional
Development Agency
Republic of Latvia

Latvija.lv

> 350
e-services



> 2200
descriptions of public services



GUIDE "HOW TO USE E-SERVICES ON Latvija.lv"

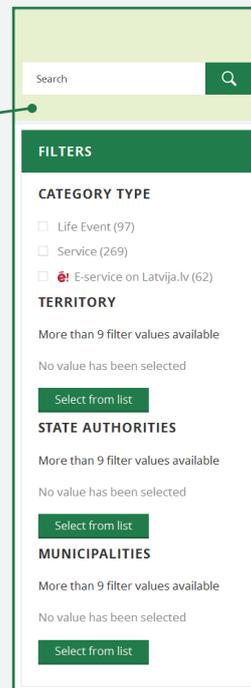
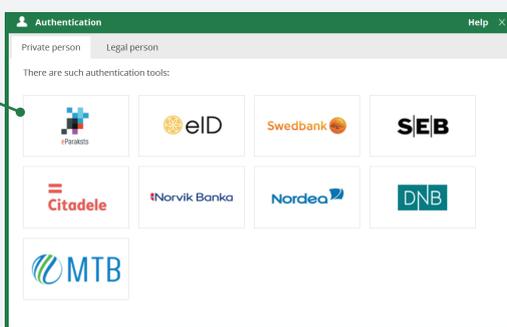
HOW TO USE E-SERVICES ON Latvija.lv?

There are various e-services - some of them are publicly available for everyone, others require authentication; however, in most of the cases, they include the following steps



Search by:

- Name of the service
- Type of the service
- Real life event
- Territory
- Institution



MY WORKING PLACE

- My e-applications
- Summary
- Favorites
- E-services
- Accounts
- Payments
- Received e-documents
- Submitted e-documents
- Announcements
- Reminders
- Profile
- Log out

- You can monitor the progress of fulfilment of the e-application and receive a reply
- View the summary of your activities
- Create a conveniently available list of favourite services
- Find your history of using e-services
- You can view invoices and start paying them
- Search engine for executed payments
- Storage of e-documents
- Notifications that require your reply are marked as "Tasks"
- Self-created reminders can be received by e-mail
- Here you can fill in your contact information and confirm that you wish to receive notifications by e-mail
- For security reasons, exit the portal and close your Internet browser

How to use Latvija.lv?

Catalogue with > 2200 descriptions of public services

Find e-services grouped by real life events



View the summary of your activities in "My working place"

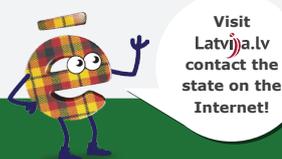
> 350 e-services

e! e-services available on Latvija.lv

e! e-services located on other websites that can be searched on Latvija.lv

Search by:

- Institution
- Name of the service



- Before visiting an institution in person, check if a service is available on the Internet
- Should any doubts or uncertainty arise, do not be afraid to ask the Portal User Support Service for advice
- E-services are secure, if personal precaution is ensured

Portal User Support Service: T.: 67502757 | E.: portals@vraa.gov.lv | W.H.: Weekdays 08:30 - 16:30



IEGULDĪJUMS TAVĀ NĀKOTNĒ!

