



State Regional
Development Agency
Republic of Latvia

Latvija.lv

> 350
e-services



> 2200
descriptions of public services



GUIDE "HOW TO USE E-SERVICES ON Latvija.lv"

HOW TO USE E-SERVICES ON Latvija.lv?

There are various e-services - some of them are publicly available for everyone, others require authentication; however, in most of the cases, they include the following steps

Choose an e-service
(in the catalogue or by using the search engine)



Authenticate yourself

- with an eID card and e-signature
- via any Internet banking system



Carry out the execution of an e-service
(if necessary, make payment)



Receive the service immediately or later
(moreover, they can be in the form of a document or a template)

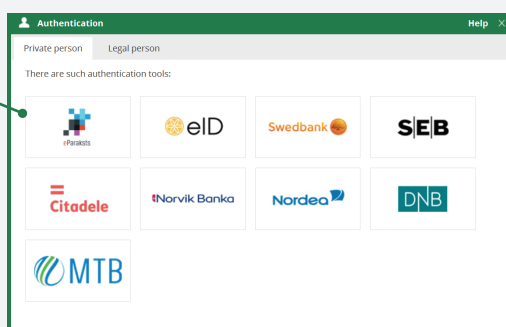


Finish your work or return to the "My working place" section to view latest news on your e-services!



Search by:

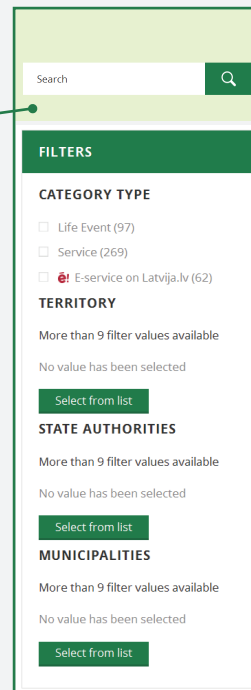
- Name of the service
- Type of the service
- Real life event
- Territory
- Institution



MY WORKING PLACE

My e-applications
Summary
Favorites
E-services
Accounts
Payments
Received e-documents
Submitted e-documents
Announcements
Reminders
Profile
Log out

- You can monitor the progress of fulfilment of the e-application and receive a reply
- View the summary of your activities
- Create a conveniently available list of favourite services
- Find your history of using e-services
- You can view invoices and start paying them
- Search engine for executed payments
- Storage of e-documents
- Notifications that require your reply are marked as "Tasks"
- Self-created reminders can be received by e-mail
- Here you can fill in your contact information and confirm that you wish to receive notifications by e-mail
- For security reasons, exit the portal and close your Internet browser



How to use Latvija.lv?

Catalogue with > 2200 descriptions of public services

Find e-services grouped by **real life events**



Visit
Latvija.lv
contact the
state on the
Internet!



View the summary of your activities in **"My working place"**

> 350 e-services

e! e-services available on Latvija.lv

e! e-services located on other websites that can be searched on Latvija.lv

Search by:

- Institution
- Name of the service

- Before visiting an institution in person, check if a service is available on the Internet
- Should any doubts or uncertainty arise, do not be afraid to ask the Portal User Support Service for advice
- E-services are secure, if personal precaution is ensured

Portal User Support Service: T.: 67502757 | E.: portals@vraa.gov.lv | W.H.: Weekdays 08:30 - 16:30

Latvija.lv



IEGULDĪJUMS TAVĀ NĀKOTNĒ!



e! VALSTS IR INTERNETĀ